

Future of mHealth in Europe

Lessons learned from the EmERGE project

A guide to participating in the virtual meeting



Access to the event

- You will receive a unique URL which will take you directly to the event.
- If you have any issues with access please email Anna Harrison - anna.harrison@forum-europe.com or call on +447590612825



Have your tech ready

- Ensure that you are using either **Google Chrome or Mozilla Firefox** Internet browsers and that you have a strong and stable connection.
- A laptop or computer should be used to be able to use all the interactive features, but the conference can also be watched on a phone or tablet.
- Use headphones to listen to the sessions and test your audio before joining. To come up on screen during the breakout sessions, you will need a working microphone and camera.



Join the event

- The event will be open at 9am CET, 30 minutes before the conference is due to start. To gain access please click the unique link in the reminder email that you will receive before the event.
- Use this time to fill out your profile so other delegates know a little about you. You can connect your Twitter account or LinkedIn profile here if you wish and upload a photo of yourself.
- You will find the schedule and speakers of the day displayed on the reception page. Once the event has begun you will see the session labelled 'LIVE': click to join. The first session will take place on the stage.
- Be an active participant! Do not hesitate to respond to speakers and moderators' questions via the chat function and polls will be available for you to vote on during the day.

Using the platform



The main features on Hopin

- The main '**Stage**' will host Part 1 and Part 2. Both the lunch chat rooms and Part 3 will take place in '**Sessions**'. The afternoon networking break will be in '**Networking**'
- '**Sessions**' will host Part 3 - Please only press the '**Share audio and video**' button if you wish to join the session via video, if you would simply like to watch the session you do not need to click anything, the session will automatically start once it is live.
 - If you would like to see a participant in full screen, please double click on them.
- In '**Networking**' you will be able to randomly match up with another attendee for a video call! There is a 3 minute limit before you get allocated another attendee.
- In the '**Resources**' area you will find useful videos and links to important documents.
- The '**Chat**' function will appear on the right of your screen. The '**Session**' tab is a chat about the current session, the '**Event**' tab is to communicate with everyone in the event more generally.
- The '**People**' tab will show you who is present at the event. Click on someone to find out more information, start a private chat or invite someone to a 1 on 1 video call.
- Should you need help at any point in the event, please click on the '**People**' tab, and click on **Anna Harrison or Charlene Bowditch**, the event organisers to send a private message to them.



The event platform